

Spotlight on Dominique O'Halloran



1. What's your role at Peabody?

Welfare Officer - supporting CTH tenants and Greenwich residents with claiming for benefits, advocating with DWP and other relevant agencies.

2. What brought you to Peabody?

Before coming to Peabody, formally known as Family Mosaic, I worked as a support worker for children with Autism. At the same time I had just completed my BA Youth Justice degree at Middlesex University. I was looking for jobs as a probation officer but instead came across the job 'Floating support worker' in Islington (Family Mosaic), I attended the interview and the rest is history. Within my time at Family Mosaic I have had several job titles including intensive housing officer, substance misuse worker and now Welfare Officer. This August I will be celebrating 10 years here!

3. What are you working on at the moment?

Working alongside our collection officer and neighbourhood manager to help reduce rent arrears and ensuring our residents have a better quality of life. Completing Income and expenditure forms for those wanting access to the Food cabin. Making our customers aware of the UC managed migration process, which is set to come into full force this year.

4. What's one of your favourite things about this place?

The working environment and the people - everyone is so friendly and inviting. My colleagues are amazing and the clients are very appreciative of the service they receive.

5. Which of the Charlton/Peabody values means the most to you, and why?

Collaborative - working as part of a team and feeling valued. When you feel appreciated you tend to go above and beyond and more likely to achieve positive outcomes. Being kind, having empathy and treating other with respect, for me this is fundamental in any environment. I'm a strong believer in treating others how you would like to be treated.

6. What makes you smile?

A lot of things make me smile but here are a few;

- *My handsome son and his charming but cheeky comments.*
- *My two nieces and their contagious smiles.*
- *Spending good quality time with friends and family.*
- *Travelling to different countries, especially the hot ones.*
- *Cooking food with the music blaring, particularly on a Sunday.*
- *Seeing others happy always makes me smile!*

7. Tell us about your home.

I live in a spacious two bed flat in the heart of east London with my little man Aiden who's 7 going on 17. My favourite room is the living room which leads onto the balcony, its where we socialise the most and enjoy real family time.

8. Tell us something about you that we might be surprised by.

In my younger years I used to attend Anna Scher acting school in Islington- my twin and I featured in a silent movie. I used to play for Arsenal under 10 girls team, but soon got bored. My twin continued playing football and ended up playing for Tottenham ladies.

FAVOURITE...

- **Food:** Thai and Caribbean food
- **Band/Singer/Group:** This is a hard one - genre of music - Reggae, Rave Grooves, Dancehall, RnB, Soulful House, Garage and Gospel
- **Favourite song:** Cleo SOL- know that you are loved (supa D's mix)
- **Film:** The Hangover
- **Sport:** Football - my son is a massive Arsenal Fan
- **Dream place to visit:** Maldives