

## Spotlight on Magdalena (Magda) Michalik



### 1. What's your role at Peabody?

*Customer Service Officer*

### 2. What brought you to Peabody?

*I come from corporate customer service and education sector. What brought me here? I think/feel it was meant to be.*

### 3. What are you working on at the moment?

*As well as front of house, I also help building services with admin work. I always keep myself busy and find myself things to do.*

### 4. What's one of your favourite things about this place?

*I am learning, which I love and the great people I work with allow me to do this. People here are helpful, genuine and are happy to share their knowledge. I love unique British humour and this place is in abundance of it!*

### 5. Which of the Charlton/Peabody values means the most to you, and why?

*I enjoy coming to work – I think that says it all.*

### 6. What makes you smile?

*I am grateful for a lot of things and I don't take life for granted, so it isn't difficult for me to smile: sunshine, good food, kindness in people, many little things, but mostly seeing my kids healthy and growing. And my cat – oh my cat! Just thinking of her makes me smile.*

**7. Tell us about your home.**

*I love nature so my home is full of plants, indoor and outdoor. I love seeing my kids helping around the house and when my family comes to visit. I really enjoy movie nights with my kids and our cat – popcorn and ice cream.*

**8. Tell us something about you that we might be surprised by.**

*My two great uncles were pilots in the Battle of Britain, I cross stitch and have a cat with no fur (Sphynx).*

**FAVOURITE... (SHORT SENTENCE/ONE WORD ANSWER)**

- **Food:** Vegetables and sweets
- **Band/Singer/Group:** Depends on the mood
- **Favourite song:** Eye of the tiger
- **Film:** Dirty Dancing
- **Sport:** Lots: Hiking, Ice Skating, Cycling
- **Dream place to visit:** Too many to list but my hometown is always number one.