Your Community Newsletter

Issue 89 March 2023



Are you looking to do some volunteering within your local area? We are looking for volunteers for a range of projects including our community cafe and shop, befriending scheme and community events.

If you have a few spare hours a week and think you'd like to find out more, contact Annette on 0208 3199253.

New Doors

Our door replacement programme is underway and is scheduled to fit new front doors to all of our properties.

These new doors are in line with new fire safety regulations that ensure we have the highest standards of safety within our homes.

The programme is continuing on the blocks in Springfield, Blaker Court and Fairlawn Court. Don't worry we will get to your property in due course.

We have ensured that the new doors meet the regulations and standards required but they will only remain so if no alterations are made. We therefore must ask that, you do not alter or accessorise your door in any way, additional locks, new handles or door knockers etc must not be added/changed. Doing so will alter the design and technology which will reduce the safety aspect of the door potentially putting yourselves and your neighbours at risk should there be a fire.

Thank you Amor!

Some of you may have recently seen a new face within the Charlton Team.

Amor Daniel-Kerr joined the team for two weeks on work experience.

He said "I really enjoyed working here and hope I can return at some time in the future, maybe volunteer to help with the Summer Programme? I was a bit nervous on my first day but the staff and residents were really kind to me I didn't realise how varied the work is. I would encourage anyone looking for a placement to try it."

Sarah Gayle (Relationship Manager) managed Amor during his time here and said "Amor was a delight to work with, he was diligent and enthusiastic with all tasks that were assigned to him – I would gladly have Amor back to work with us in future"

Card Reader

We now have a card reader at Charlton Triangle Homes reception which means you can pay for miscellaneous charges, such as a new fob key, by credit or debit card.

Unfortunately we are unable to take rent payments in the office, but you can make card payments over the phone by calling our incomes team 0203 4789750.

Would you like to become a Board Member?

We would like to hear from anyone interested in playing a vital role in a vibrant and innovative organisation to add to the resident voice on the Board.

CTH is much more than just a landlord. We have a strong tradition of community development and have a wide range of demand led services and opportunities for our residents. A business background or experience in community development or employment and training projects would be especially welcome, but not essential.

What is important is that you care about your community, the services we provide to our residents and a willingness to represent the wider resident group. The vacancy presents an opportunity to play a significant role in the future development of the organisation.



DATES FOR YOUR DIARY:

- 6TH APRIL EASTER EGG HUNT AT COMMUNITY CAFÉ
- 12TH MAY CORONATION EVENT
- 20TH APRIL 50 PLUS GROUP TRIP TO CHATHAM DOCKS
- 15TH JUNE 50 PLUS GROUP TRIP TO BROADSTAIRS.

Content Insurance

The building that you live in is insured, However the contents of your home are not!

If you do not have contents insurance and your furniture, electrical goods, soft furnishings, or any of your other personal possessions are damaged in a fire or as a result of a leak (even if the damage occurs from a neighbouring flat) then you are responsible for replacing these as we hold no liability. Replacing your items can be extremely expensive to do especially if the damage extends to more than one room.

Having contents insurance is reasonably cheap and a good way to safeguard against the worse happening.

Tel: 020 8319 8870 www.charltontriangle.org.uk

Charlton Triangle Homes, 9-10 Cedar Court, Fairlawn, Charlton SE7 7EH

Opening hours: Monday - Friday **9.00**am - **5.00**pm; Closed on Wednesdays from **2.00** - **3.30**pm

Translation Service Available

